

Gas servicing & repairs

Domestic natural gas | Local Sussex & Surrey schedule

Proposed rate schedule | Research checked 8 October 2026



Recommended total customer prices. The amounts shown include VAT whenever VAT is chargeable. Parts and additional work are quoted before approval.

Annual boiler service

£108

Standard room-sealed boiler

Breakdown attendance

£120

Includes the first hour

Additional repair time

£42

Per further 30 minutes

Servicing & gas safety

Service	Scope	Total
Annual boiler service	Standard room-sealed boiler; written service record	£108
Extended strip and clean	Extended labour; required seals and kits quoted separately	From £168
Landlord Gas Safety Record (CP12)	One boiler and one hob; inspection only	£96
Boiler service + CP12	One boiler service plus boiler and hob safety checks	£144
Additional gas appliance check	Same visit; standard cooker or hob	£24
Gas fire service	Standard accessible appliance; model confirmed at booking	From £132
Unvented cylinder service	Annual maintenance; remedial parts quoted separately	£108
Boiler + unvented cylinder service	Both appliances at the same property and visit	£180

Breakdown attendance & additional labour

Appointment	First hour	Each further 30 min
Weekdays, Mon-Fri 08:00-17:00	£120	£42
Weekday evenings, 17:00-21:00	£168	£66
Weekends, 08:00-21:00	£180	£75
Nights, 21:00-08:00; bank holidays all day	£252	£90

Attendance includes: dispatch, diagnosis and repair attempts within the first hour. The fee remains payable if a part is needed or repair is not economical. Extra time is billed in 30-minute blocks only after agreement.

Local pricing assumption: within 20 road miles of Copthorne. Travel or access charges outside the included area are agreed before booking. Availability is confirmed at booking.



Small works & service scope

Customer pricing supplement | Labour and materials clearly identified

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These are proposed starting prices for straightforward work with accessible fittings. Supply-and-fit totals depend on the appliance, materials and site conditions.

Additional work

Work	Included basis	Total
Disconnect and cap a gas cooker	Standalone local visit; accessible existing supply	£72
Connect a gas cooker	Labour at an existing suitable gas point; connectors extra	From £120
Fit a thermostat or smart control	Straightforward control replacement; hardware extra	From £108
Replace a radiator valve / TRV	First accessible valve; valve and complex draining extra	From £120
Fit a magnetic system filter	Accessible heating pipework; filter and alterations extra	From £180
Replace a radiator	Like-for-like labour; radiator, valves and alterations extra	From £180
Power flush, up to 8 radiators	Standard accessible system; cleaning chemicals included	From £540
Additional radiator during flush	Same flush visit; up to normal system-access limits	£30 each
Gas pipework / boiler installation	Survey and written specification before fixed quotation	Quoted

What a boiler service should cover

Check the model and manufacturer instructions before confirming the service price. Include the prescribed inspections, combustion and operational checks, required maintenance, accessible filter checks, and a written record of findings. Record the manufacturer service log where applicable.

If the model requires extended dismantling or a consumable seal kit, agree the complete service scope and price in advance. The £108 rate should never lead to an incomplete manufacturer-required service.

Repairs are quoted after diagnosis

PCB, fan, gas valve, pump, diverter valve, expansion vessel and heat-exchanger jobs need a model-specific part price. Quote the part, fitting time, commissioning checks and total bill once the fault is confirmed. A boiler service and a landlord safety inspection are separate tasks.

A clear billing example

First-hour visit £120 + one additional half-hour £42 = **£162 labour**. A pressure correction or minor adjustment completed inside the first hour stays at **£120**, unless agreed materials are used.

Scope limits: open-flue, back-boiler and specialist appliances are priced after a model and access check. Blocked circuits, substantial pipe alterations and unsuitable systems require a separate quote. A faulty boiler is booked for diagnosis before its annual service.



Current market comparison

Owner reference | Published provider prices checked on 8 October 2026

Proposed rate schedule | Research checked 8 October 2026

Customer totals below are normalised to include 20% VAT where the provider explicitly quotes before VAT. Standard weekday/daytime rates are shown; temporary membership and booking discounts are excluded.

Provider / area	Boiler service	First repair hour	Service + GSR
The Boiler Boys [1] Copthorne / Crawley	£84	£75	£125
Here4Heat [2] West Sussex	Not checked	£90	Not checked
Option Energy [3] Steyning / West Sussex	£130 basic £195 full + parts	£130	£149.50 One-appliance basis
HomeWise [4] Epsom / Surrey	£114	£102	£150
Hardy Heating [5] Addlestone / Surrey	£85; £102 if VAT applies	£85; £102 if VAT applies	Not stated
Aspect [6] London / Home Counties	From £113.40	From £118.80	From £205.20
Pimlico [7] London	£150	£156	£264
British Gas [8] National	£119 one-off £109 annual	£295 fixed repair* Not an hourly fee	Not checked

Comparability: appliance counts and service scope differ. Hardy says VAT is excluded "where applicable", so both outcomes are retained. Option's bundle is £130 service + £19.50 certificate add-on. Aspect's £49.50 + VAT repair rate is **per half-hour**, with a one-hour minimum. *British Gas includes parts and labour for its eligible fixed repair; exclusions apply.

What the evidence supports

Servicing: sampled Sussex/Surrey services with a clear VAT basis span **£84-£130**. The proposed £108 standard service is 28.6% above the Copthorne £84 offer and 16.9% below Option's £130 basic service. Extended cleaning needs its own scope and price.

Repair visits: sampled regional first-hour prices span **£75-£130**. At £120 your first visit is toward the upper end locally. Two hours cost **£204** under the proposed schedule, compared with Option's published £260 for two hours.

London: the sampled daylight hourly totals are **£118.80-£156**. Longer travel and access costs justify a separate London quote; avoid applying a cheap local service rate to a single distant job.

Positioning decision

Use the £108 service and £144 landlord bundle for planned repeat work. Charge for diagnosis, then offer a clear repair total. For a major component, compare the model-specific quote against eligible manufacturer or national fixed-repair options; the £295 British Gas offer is a competitive reference, not a universal ceiling.



Quoting & business rules

Owner reference | Proposed operating policy and VAT accounting

Proposed rate schedule | Research checked 8 October 2026

The selling totals are recommendations, not existing Future-Proof Heating tariffs. VAT registration, actual overheads, route coverage and the final service scope have not been supplied.

VAT split, if registered at the standard 20% rate [9]

Item	Ex VAT	VAT	Customer total
Standard boiler service	£90	£18	£108
Landlord CP12: boiler + hob	£80	£16	£96
Boiler service + CP12	£120	£24	£144
Breakdown first hour	£100	£20	£120
Each additional full hour	£70	£14	£84
Extended strip labour, from	£140	£28	£168
Planned half day, up to 4 hours	£250	£50	£300
Planned full day, up to 8 hours	£450	£90	£540

If not VAT registered: the same customer totals can be retained as the selling prices, but do not describe any element as VAT or issue a VAT split. Day rates apply only to a pre-agreed single job; materials and additional scope are separate.

Repair quote and parts policy

Recommended parts model: trade cost excluding recoverable VAT + 25% handling/parts markup, with the complete selling price agreed before ordering. This is a proposed policy; 25% markup produces 20% gross margin on the part before warranty and overhead costs.

Worked repair estimate - illustrative inputs

Part costs £80 ex VAT: 25% markup gives £100 ex VAT / £120 customer total. Initial diagnosis £120 + one-hour planned return fitting £84 + part £120 = **£324 total**. The return is charged at the additional-labour rate, with a one-hour minimum; diagnosis already paid is listed once.

Do not charge a second dispatch/diagnostic fee for the same approved repair. Include fitting checks in the time estimate. Collection time is charged only if explicitly agreed; avoid recovering the same cost twice. A revisit to correct your own faulty workmanship is not new chargeable diagnosis.

Protect the value of the booking

Proposed London schedule: £150 first hour + £54 per further half-hour on an efficient existing route. A standalone London trip should be quoted from £258, including up to two on-site hours. Pre-agree parking and access costs; do not also add a local travel supplement.

Local routing: proposed included zone is 20 road miles from Copthorne; 21-35 miles adds £24 total attendance travel. Longer distances are quoted. **Repeat block servicing:** £96 per boiler for four or more accessible boilers at one building, with a confirmed access schedule.

Revenue reality: £108 including VAT leaves £90 revenue if registered. A 90-minute door-to-door booking yields £60 revenue per working hour before van, fuel, insurance, calibration, admin and your pay. Your cost data should determine the final margin.



Sources & research basis

Primary provider pages | Clickable source links for rate verification

Proposed rate schedule | Research checked 8 October 2026

[1] The Boiler Boys - Copthorne / Crawley

VAT-inclusive tariff table: £84 annual service, £75 first-hour visit, £75 CP12 and £125 combined service/CP12.

<https://theboilerboyssussex.co.uk/>

[2] Here4Heat - boiler repairs

£90 first-hour labour and £144 out-of-hours attendance, explicitly including VAT.

<https://here4heat.com/boiler-repairs/>

[3] Option Energy - published prices

£130 basic service and first hour; £195 full service plus parts; £19.50 GSR add-on; £260 two-hour labour. VAT included.

<https://youroption.co.uk/prices/>

[4] HomeWise - rates

£85/hour, £95 service and £125 combined service/report, excluding VAT. Calculated totals: £102, £114 and £150.

<https://www.homewiseplumbing.co.uk/rates>

[5] Hardy Heating - pricing

£85 service and first-hour repair; prices exclude VAT where applicable. VAT status is not resolved, so both possible totals are shown.

<https://hardyheating.co.uk/pricing>

[6] Aspect - servicing and gas engineer rates

£94.50 service and £171 combined service/GSR before VAT. Daytime repairs from £49.50 per half-hour before VAT.

<https://www.aspect.co.uk/trades/heating-hot-water/annual-boiler-servicing/>

[6a] Aspect - hourly-rate confirmation

One-hour minimum; two half-hours of £49.50 plus 20% VAT give a £118.80 starting one-hour total.

<https://www.aspect.co.uk/locations/london/gas-engineers-london/>

[7] Pimlico - rates effective 15 January 2026

£130/hour heating/gas, £125 boiler service and £220 combined service/GSR, excluding VAT. Calculated totals: £156, £150 and £264.

<https://www.pimlicoplumbers.com/rates/>

[8] British Gas - service and repair

Non-member public prices: £119 one-off service, £109 annual service and £295 eligible fixed one-off repair including parts/labour; exclusions apply.

<https://www.britishgas.co.uk/heating/boiler-service.html>

[8a] British Gas - fixed repair confirmation

Fixed-repair offer compared separately from an hourly diagnosis visit; check current eligibility and exclusions at booking.

<https://www.britishgas.co.uk/heating/boiler-repair.html>

[9] GOV.UK - VAT rates

Standard VAT rate: 20%. The document does not establish Future-Proof Heating's registration status.

<https://www.gov.uk/vat-rates>

Method: convenience sample of public primary price pages, checked on 8 October 2026. This is a snapshot of advertised rates, not a statistically representative market average or confirmed booking quote. Use complete page pricing over older search-result snippets. No common component supply-and-fit price is invented.